



## Conflict minerals report 2023

This conflict minerals report is presented for the year 2023. Conflict minerals currently include cassiterite, tantalite, wolframite, gold and its derivatives, known as tin, tantalum, tungsten and gold (3TG). This report applies to all registrants, regardless of the geographic origin of conflict minerals, and regardless of whether they finance armed conflict.

The statements in this Conflict Minerals Report are derived from our due diligence activities performed diligently and in good faith during the 2023 calendar year. These statements are based on information available at the time of this presentation, unless otherwise specified. Factors that could affect the accuracy of these statements include, but are not limited to, incomplete data from suppliers or smelters, errors or omissions by suppliers or smelters. In addition, this report may contain forward-looking statements that reflect our goals for the future as we continue to improve our responsible sourcing program. These forward-looking statements are based on our current expectations and assumptions, but are subject to risks and uncertainties.

References to our website and the information available on our website do not form an integral part of this Conflict Minerals Report. In this document, we use terms such as "Synetech," "we," "our," "us" and similar expressions to refer to Synetech, unless otherwise noted.

### **1. General information**

Synetech is a company specialized in the manufacture and distribution of interactive touch screens with global reach. Our goal is to bring technology closer to the educational sectors, to give greater visibility to great ideas and to foster collaboration and creativity with state-of-the-art interactive solutions at affordable prices.

Looking to the future, we seek to be a national reference in technological advances and in the creation of increasingly efficient and sustainable solutions that encourage participation with technology.

### **2. Products in scope**

The products evaluated within the scope of this Conflict Minerals Report encompass tangible products that enter into the stream of commerce as defined by the Rule. Hardware products considered within the scope of this report include consumer-facing devices such as interactive displays and their components.

### **3. Supply chain**

Our supply chain encompasses a wide range of suppliers and various manufacturing models. Other manufacturers produced the hardware components, as described in section 2, on our behalf. Whether

we work with OEMs or are more involved in product design, we do not procure raw materials directly and are several levels removed from the foundries and country of origin of the 3TG used in our products.

#### **4. Conflict minerals policy**

Our focus is on securing validated and conflict-free sources of 3TG within the Democratic Republic of Congo (DRC) and neighboring countries to contribute to regional economic growth and development. We have established a conflict minerals policy and a dedicated internal team to implement this policy. You can access our policy at the following link: <https://synetechworld.com/en/sustainability>

We expect our suppliers to ensure that the 3TG in our products are sourced from compliant and conflict-free foundries.

#### **5. Country of origin inquiry**

To identify which of our suppliers to survey regarding the origin of the 3TG used in our products, we inventoried our products to determine which were manufactured or contracted to be manufactured by us between January 1, 2023 and December 31, 2023, and whether they were intended to enter the stream of commerce. For all in-scope products, we identified and compiled a list of our suppliers (our "in-scope suppliers") from whom we requested information on the origin of their 3TG supplies.

We asked these in-scope suppliers to provide us with information on their supply chain. In addition, we followed up with our own in-house developed tools and templates to review the completeness of the report.

Our follow-up actions included the following:

- If an identified in-scope supplier did not respond, we initiated a supplier escalation process until a response was received.
- If an identified in-scope supplier had inconsistent or incomplete information, we contacted the supplier and requested updated information.
- We worked with suppliers to improve their responses and their commitment to conflict-free sourcing at both the company and product level.

We received a 100% response rate from our identified in-scope suppliers who provided us with company or product level data. These suppliers continue to collect information from their own suppliers, and we continue to work with them to ensure full supplier representation.

Some responses from suppliers identified within the scope indicated that some smelters used by them at various levels of our supply chain source 3TG from high-conflict and high-risk countries. Some responses from suppliers identified within scope also indicated that they source 3TG from outside of high-risk and high-conflict countries, from recycled or scrap sources and/or from unknown origins. Based on the results of our supply chain survey and the nature of our supply chain as described in Section 3 above, we were unable to verify with certainty the origin and chain of custody of all 3TG used by our suppliers and in our products.

## 6. Due diligence

### *Establishing strong business management systems*

- Our conflict minerals policy described in Section 4 is publicly available on our website.
- We include responsible sourcing and due diligence requirements in our applicable supplier codes of conduct and supplier contract templates. Our suppliers are expected to obtain supplies from conflict-free sources.
- We provide additional templates for monitoring, training and resources to our suppliers on our requirements.
- Our product areas use a system that includes online platforms to store and manage our conflict minerals due diligence activities, communications and results.
- We have a document retention policy to maintain conflict minerals program documentation for a minimum of five years.

### *Identifying and assessing supply chain risk*

- We requested our identified in-scope suppliers to provide a report to collect information on the 3TG smelters used in our products.
- We evaluated the reports received from our identified in-scope suppliers for completeness and reasonableness based on the OECD Guidance for Conflict-Affected and High-Risk Areas (CAHRAs) globally, including the Democratic Republic of Congo and neighboring countries.
- We validate each smelter disclosed by our identified in-scope suppliers.
- Provided feedback on conflict minerals as needed to in-scope suppliers that were audited by our internal Responsible Supply Chain audit program.
- Developed a plan, for identified in-scope suppliers that do not source supplies exclusively from compliant smelters for products, to bring those smelters into compliance.
- We worked with our identified in-scope suppliers and reviewed the report responses they received from their suppliers. This process helped inform our direct suppliers on how to identify risks in the information they receive from their suppliers. As part of this process, we also encouraged suppliers to source from RMAP compliant smelters in the DRC and other CAHRAs.

### *Design and implement a strategy to respond to identified risks*

- We provide updates to our responsible supply chain team on our due diligence activities.
- We prepare an annual list of supplier performance for all suppliers that achieved compliance with identified product areas. We use this list to guide our business continuity with known conflict-free suppliers. This list is also used for product decisions to determine whether to discontinue sourcing relationships.
- We encourage suppliers to adopt policies that support responsible sourcing from the DRC and high-risk, high-conflict countries rather than implementing policies that completely ban minerals from the DRC and neighboring countries.
- We review known incidents and allegations in the supply chain and work with suppliers to improve responsible sourcing outcomes.

*Conduct independent third-party audits of supply chain due diligence at identified points in the supply chain*

- We conducted sustainable supply chain audits with independent third parties at a portion of our suppliers, which included a review of their conflict minerals programs.
- We continued with activities and audits such as direct investigations, communications and development of industry tools to support audit programs and reporting mechanisms. This allowed us to better understand the issues smelters face in the compliance process and how we can better align ourselves to support the management systems used for compliance and due diligence in the region.

*Report annually on supply chain due diligence.*

- We publish a report annually, and our reports are accessible on our website at <https://synetechworld.com/en/sustainability>

## **7. Synetech Commitment**

- Identify and prioritize minerals for integration into the company's responsible sourcing strategy using nationally recognized information and methods to assess the level of risk, especially in high conflict areas.
- Require Synetech's suppliers and agents that are part of the supply chain not to directly or indirectly finance armed groups.
- Comply with the OECD Due Diligence Guidance for Responsible Minerals Supply Chains in High-Conflict and High-Risk Areas.
- Require Synetech suppliers to comply with the OECD Due Diligence Guidance for Responsible Supply Chains of Minerals in High-Conflict and High-Risk Areas.
- Collaborate with supply chain and government agencies to ensure conflict-free sourcing.
- Support organizations whose policies focus on responsible and sustainable minerals trade.
- Transparency in Synetech's operations in terms of due diligence and supply chain risk reduction.

**ANNEX List of foundries**

Metal	Smelter Name	Smelter Country	Status
Gold	Heraeus Metals Hong Kong Ltd.	CHINA	Conformant
Gold	Shandong Gold Smelting Co., Ltd.	CHINA	Conformant
Gold	Sumitomo Metal Mining Co., Ltd.	JAPAN	Conformant
Gold	Tanaka Kikinzoku Kogyo K.K.	JAPAN	Conformant
Gold	JX Nippon Mining & Metals Co., Ltd.	JAPAN	Conformant
Gold	Matsuda Sangyo Co., Ltd.	JAPAN	Conformant
Gold	Solar Applied Materials Technology Corp.	TAIWAN, PROVINCE OF CHINA	Conformant
Gold	Asahi Pretec Corp.	JAPAN	Conformant
Gold	Aida Chemical Industries Co., Ltd.	JAPAN	Conformant
Gold	Agosi AG	GERMANY	Conformant
Gold	Almalyk Mining and Metallurgical Complex (AMMC)	UZBEKISTAN	Conformant
Gold	AngloGold Ashanti Corrego do Sitio Mineracao	BRAZIL	Conformant
Gold	Argor-Heraeus S.A.	SWITZERLAND	Conformant
Gold	Asaka Riken Co., Ltd.	JAPAN	Conformant
Gold	Aurubis AG	GERMANY	Conformant
Gold	Bangko Sentral ng Pilipinas (Central Bank of the Philippines)	PHILIPPINES	Conformant

Gold	Boliden AB	SWEDEN	Conformant
Gold	C. Hafner GmbH + Co. KG	GERMANY	Conformant
Gold	CCR Refinery - Glencore Canada Corporation	CANADA	Conformant
Gold	Chimet S.p.A.	ITALY	Conformant
Gold	Jiangxi Copper Co., Ltd.	CHINA	Conformant
Gold	WIELAND Edelmetalle GmbH	GERMANY	Conformant
Gold	Korea Zinc Co., Ltd.	KOREA, REPUBLIC OF	Conformant
Gold	MMTC-PAMP India Pvt., Ltd.	INDIA	Conformant
Gold	Gold Refinery of Zijin Mining Group Co., Ltd.	CHINA	Conformant
Gold	Zhongyuan Gold Smelter of Zhongjin Gold Corporation	CHINA	Conformant
Gold	Torecom	KOREA, REPUBLIC OF	Conformant
Gold	Tokuriki Honten Co., Ltd.	JAPAN	Conformant
Gold	Sichuan Tianze Precious Metals Co., Ltd.	CHINA	Conformant
Gold	Shandong Zhaojin Gold & Silver Refinery Co., Ltd.	CHINA	Conformant
Gold	Royal Canadian Mint	CANADA	Conformant
Gold	Ohura Precious Metal Industry Co., Ltd.	JAPAN	Conformant
Gold	Yokohama Metal Co., Ltd.	JAPAN	Conformant
Tantalum	F&X Electro-Materials Ltd.	CHINA	Conformant

Tantalum	Global Advanced Metals Aizu	JAPAN	Conformant
Tantalum	F&X Electro-Materials Ltd.	CHINA	Conformant
Tantalum	XIMEI RESOURCES (GUANGDONG) LIMITED	CHINA	Conformant
Tantalum	JiuJiang JinXin Nonferrous Metals Co., Ltd.	CHINA	Conformant
Tantalum	Jiujiang Tanbre Co., Ltd.	CHINA	Conformant
Tantalum	AMG Brasil	BRAZIL	Conformant
Tin	Tin Smelting Branch of Yunnan Tin Co., Ltd.	CHINA	Conformant
Tin	Malaysia Smelting Corporation (MSC)	MALAYSIA	Conformant
Tin	Thaisarco	THAILAND	Conformant
Tin	Chenzhou Yunxiang Mining and Metallurgy Co., Ltd.	CHINA	Conformant
Tin	Alpha	UNITED STATES OF AMERICA	Conformant
Tin	Guangdong Hanhe Non-Ferrous Metal Co., Ltd.	CHINA	Conformant
Tin	O.M. Manufacturing (Thailand) Co., Ltd.	THAILAND	Conformant
Tin	China Tin Group Co., Ltd.	CHINA	Conformant
Tin	Gejiu Non-Ferrous Metal Processing Co., Ltd.	CHINA	Conformant
Tin	Mitsubishi Materials Corporation	JAPAN	Conformant
Tin	Rui Da Hung	TAIWAN, PROVINCE OF CHINA	Conformant
Tungsten	Xiamen Tungsten Co., Ltd.	CHINA	Conformant

Tungsten	Ganzhou Seadragon W & Mo Co., Ltd.	CHINA	Conformant
Tungsten	Chongyi Zhangyuan Tungsten Co., Ltd.	CHINA	Conformant
Tungsten	Kennametal Huntsville	UNITED STATES OF AMERICA	Conformant
Tungsten	Guangdong Xianglu Tungsten Co., Ltd.	CHINA	Conformant
Tungsten	Global Tungsten & Powders Corp.	UNITED STATES OF AMERICA	Conformant
Tungsten	Hunan Chenzhou Mining Co., Ltd.	CHINA	Conformant
Tungsten	Kennametal Fallon	UNITED STATES OF AMERICA	Conformant